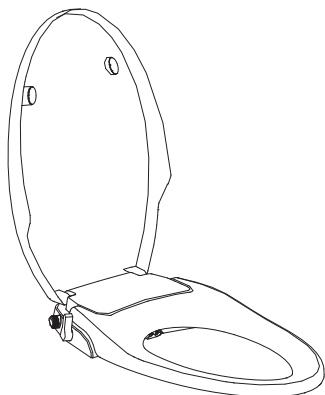




Installation and User Manual

MODEL: **EB-1000**



Thank you for purchasing the GenieBidet. Please read through the manual carefully for appropriate use of the product.

After you read through the manual, keep it in a convenient place for further reference.

1	Names of Parts	1/2
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Ellegantz Quality Products Ltd.

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Toronto, ON, Canada
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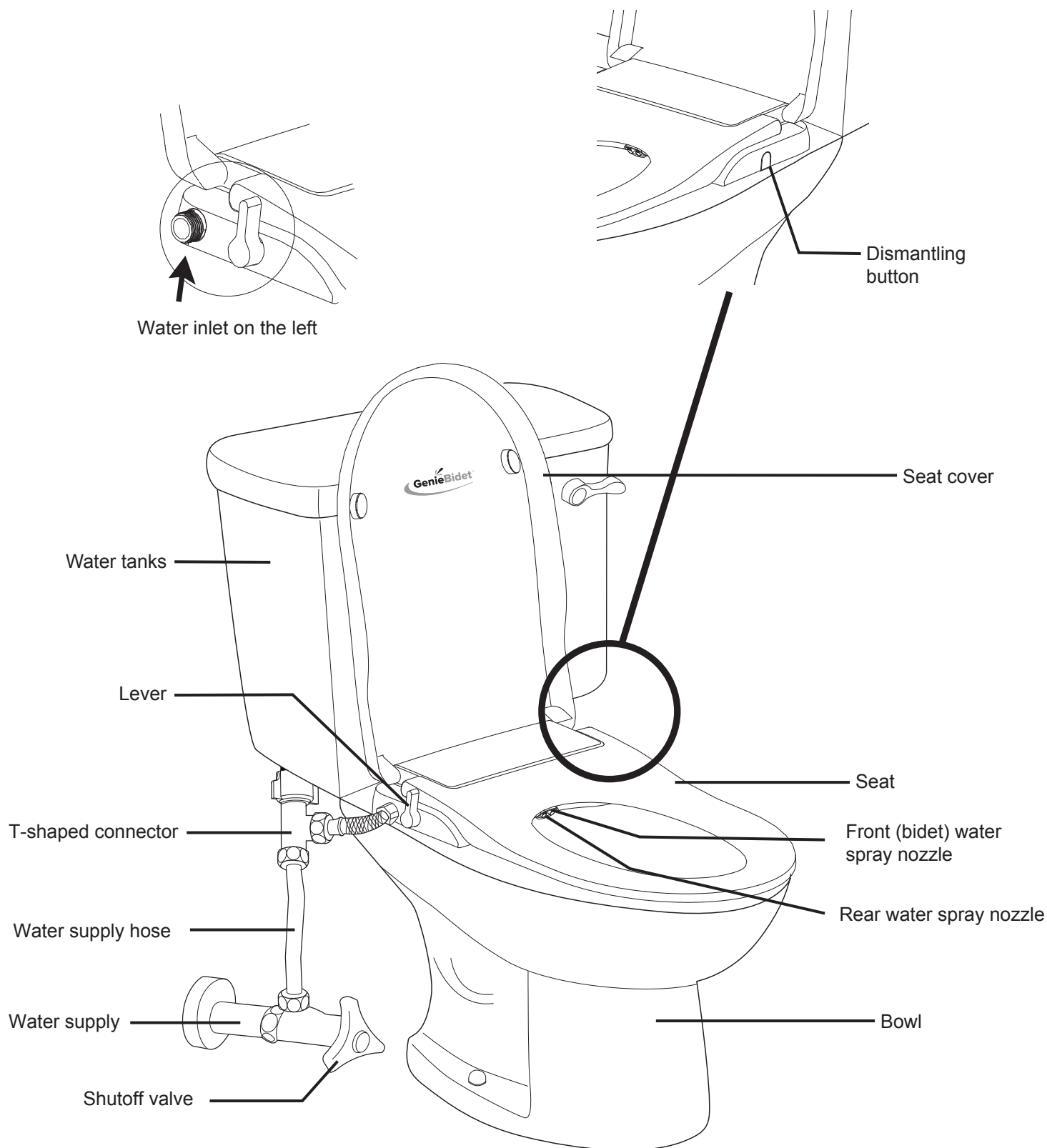
www.ellegantz.com
ellegantzqualityproducts@gmail.com

1 647 800 1515

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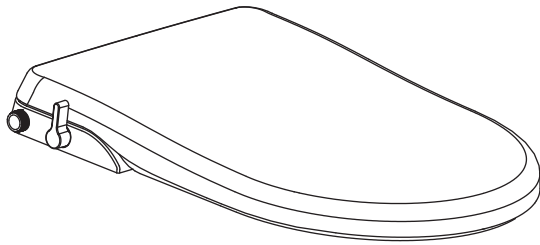
1 Names of parts

■ Product

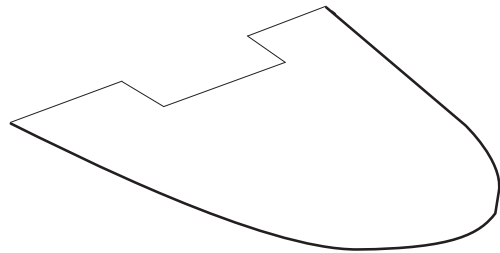


■ Components

1.Main body



2.Installation template



3. Installation components



Connecting bolts (2)



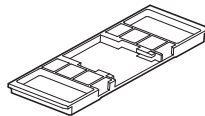
Expansion nuts (2)



Butterfly Nut (2)

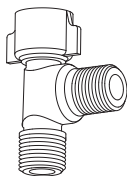


Adjusting pieces (2)

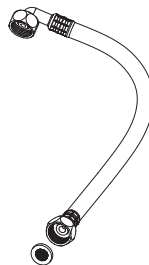


Adapter plate

5.T-shaped connector

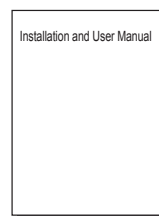


6.Water hose



Filter

7.Installation and User Manual



Note:

There are two methods for installation. The way of employing expansive nuts is recommended. Another way is using butterfly nuts. Please select the best option for your specific installation needs.

2 Installation

Please make sure you read the instructions carefully and install it properly.

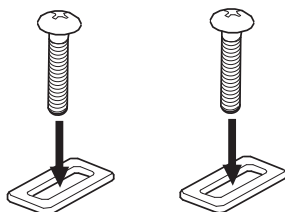
■ Cautions

1. The water pressure limit is from 10 to 110 PSI. Please use as instructed.
2. The water shutoff valve should be near where the product is installed.

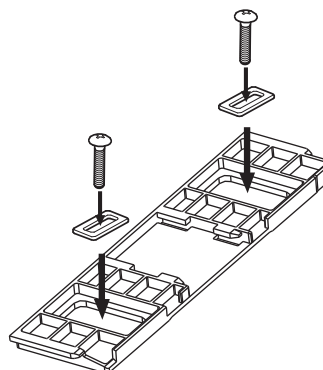
■ Product Installation Procedure

■ Pre-installation

1. Insert the connecting bolts into the rectangular steel adjusting pieces.



2. Insert connecting bolts with adjusting pieces into the adapter plate.



3. Example of how bolts fit through adjusting pieces and how the adjusting pieces are placed onto the adapter plate and secured to the toilet.



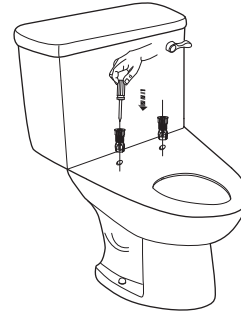
■ Installation Procedure

● First installation method (recommended)

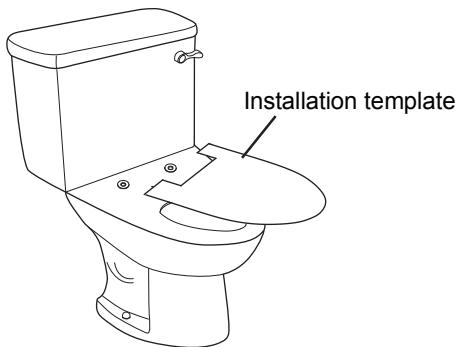
1. Completely remove the old toilet seat



2. Install expansion nuts. Be sure to firmly press down so the top of the expansion nut is flush with the ceramic toilet surface.



3. Install installation template



4. Attach the adapter plate

- Attach the adapter plate in the toilet seat holes. Adjust position of connecting bolts and adjusting pieces to line up the connecting bolts to the expansion nuts. Then tighten to secure the adapter plate.



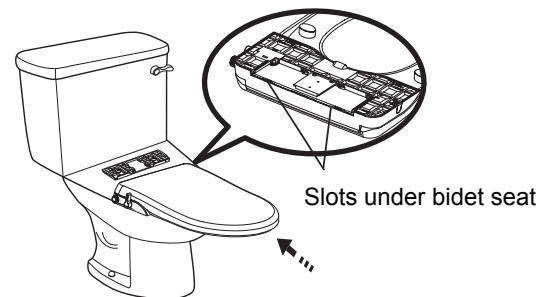
*Butterfly nuts are only used for optional 2nd installation method

5. Remove the installation template



6. Install the bidet seat

- Keep the slots under the bidet seat aimed at the slots in the adapter plate. Push the bidet seat backwards as shown below. This completes the installation.

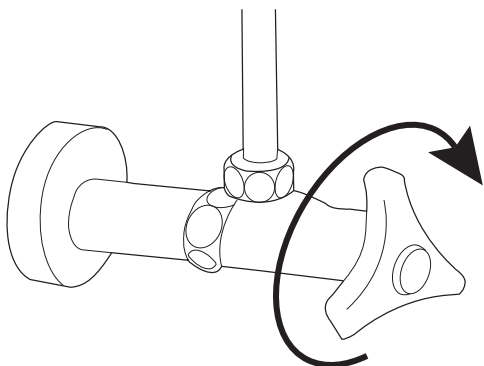


● Second installation method

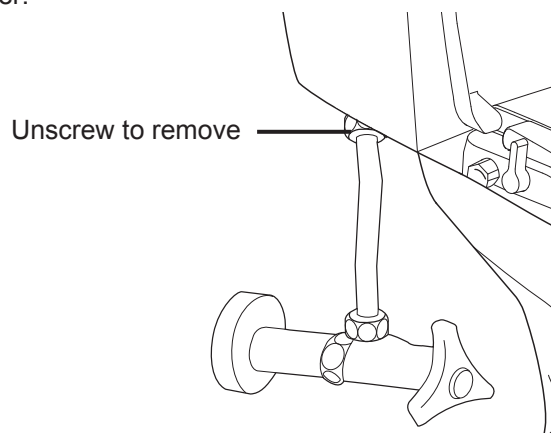
1. Refer to first installation method step 1 and 3. Remove the old toilet seat. Put the installation template on the ceramic toilet bowl.
2. Refer to the first installation method step 4. Put the adapter plate over the toilet seat mounting holes in the ceramic of the connecting bolts with adjusting pieces. Screw on the nuts from underneath the toilet. Then tighten to secure the adapter plate.
3. Refer to first installation method step 5 and 6. Complete the following installation procedure.

■ Connecting water hose

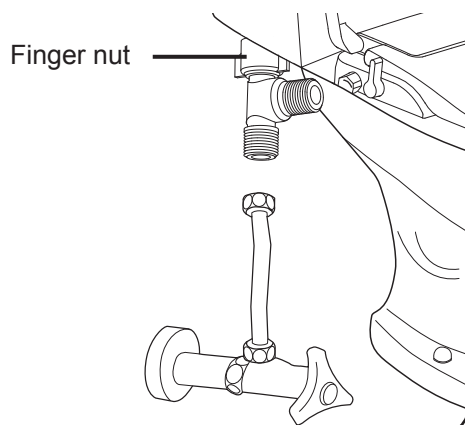
1. Close the water supply valve.



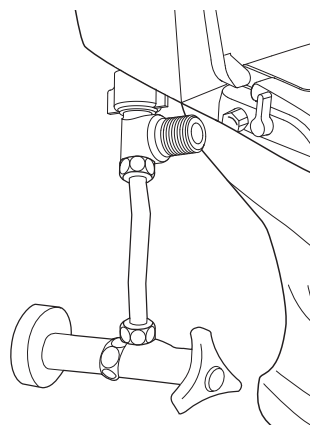
2. Unscrew water supply hose from water tank. Place towel below tank to catch any dripping water.



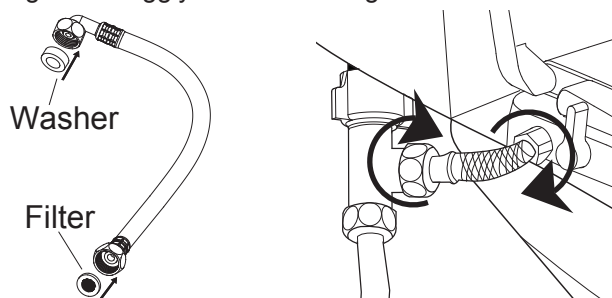
3. Using finger nut, attach T-connector to water tank where you removed the water supply hose.



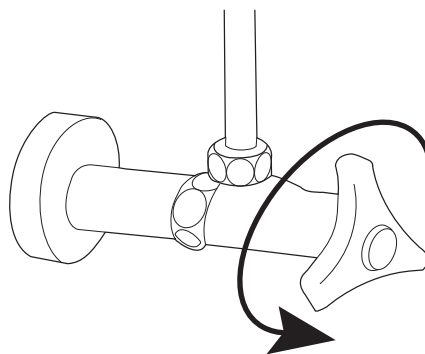
4. Attach water supply hose to bottom of T-connector.



5. If they have become loose during shipping, press the filter screen and rubber washer into the connectors at the ends of the white water hose. Connect the white water hose to the bidet seat and the other end to the T-connector and tighten snugly. Do not over tighten.



6. Slowly open the water valve to check if there is any water leakage.



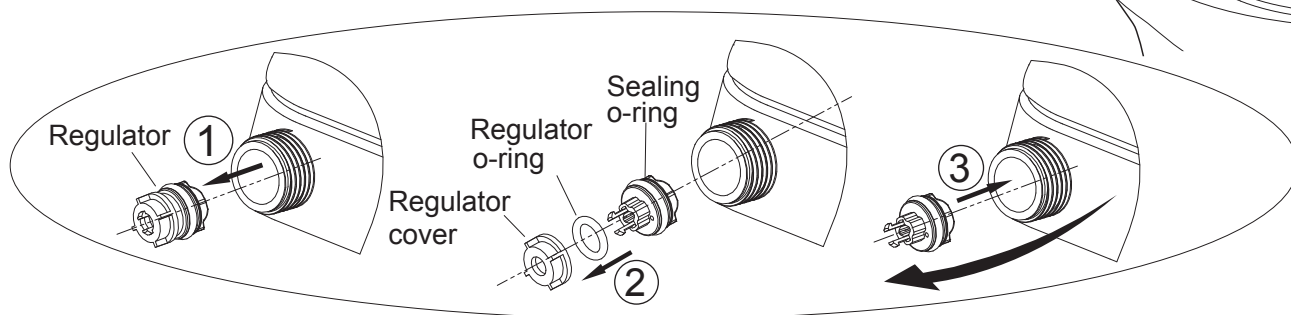
7. Wipe the hoses and connectors thoroughly with a towel and carefully observe for any leaks for at least 10 minutes. Tighten any connectors gently until leakage stops. If any leaks continue, turn off water supply and check older hoses for damaged rubber o-rings and replace if necessary.

***Optional, only do the following if water pressure is too low.**

Please remove the regulator cover and regulator o-ring under the following conditions:

- a. When the water pressure is lower than 10 PSI.
- b. When the nozzle cannot work normally and water pressure is low.
 - 1. Take out the regulator with pliers and other tools.
 - 2. Remove the regulator cover and regulator o-ring except the sealing o-ring.
 - 3. Insert the regulator component into the inlet pipe.

Caution: Must use the regulator cover and regulator o-ring when the water pressure is greater than 15 PSI.



Questions regarding installation or replacement parts?
Call 1-647-800-1515 or email ellegantzqualityproducts@gmail.com
for prompt response.

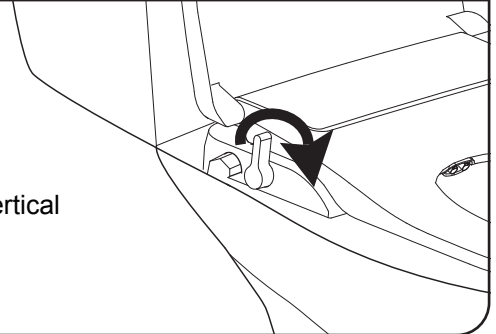


- 1. Do not lift the product with the seat cover and seat open. This may damage the bidet seat.
- 2. Do not use with hot water where temperature is higher than 40°C / 104°F.

3 Operation

■ REAR WASH

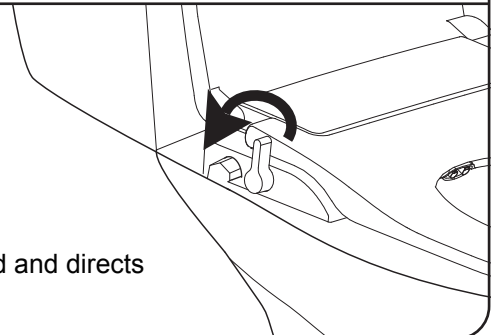
- Turn the lever clockwise from the vertical position
- The nozzle for the rear WASH extends forward and starts the freshwater spray function.
- The water volume lowers with the turning of lever towards the vertical position until totally shut off.



■ BIDET (FRONT WASH)

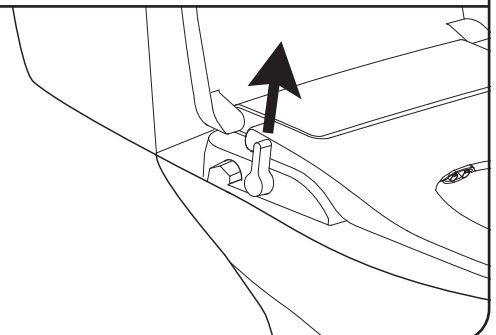
- Turn the lever counterclockwise from the vertical position.
- Nozzle for the feminine BIDET moves forward and starts the freshwater spray function.
- The water volume varies with the turning of the lever.

Note: the front wash nozzle is slightly longer when fully extended and directs spray more in the forward direction



■ STOP

- During wash or bidet status, rotate the lever knob to the vertical position to stop the freshwater spray.
- Nozzle automatically moves back to original position.
- The water volume lowers with the turning of the lever until totally shut off.



4 Cleaning and dismantling

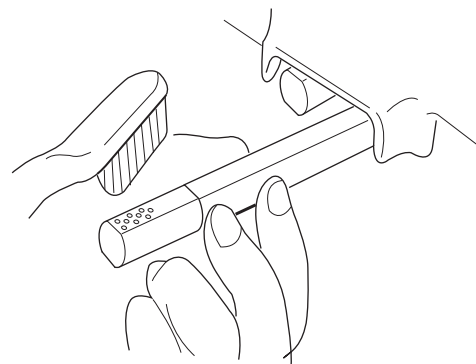
1. Cleaning the exterior of the bidet seat

Use a smooth sponge/cloth with diluted kitchen detergent to clean the product. Do not use the following types: hydrogen chloride detergent, paint thinner, benzene, abrasive paper, polishing agent, bleach, or chlorine.



2. Cleaning the spray nozzles

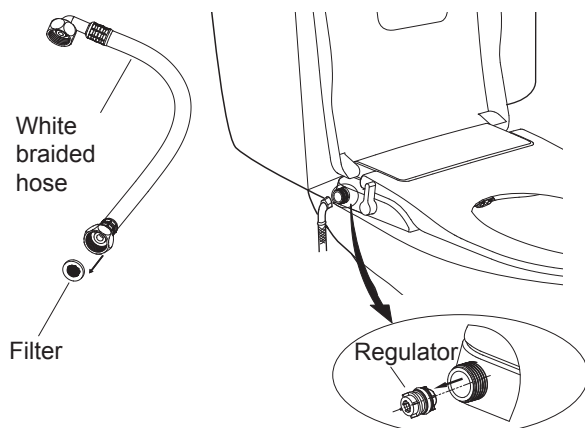
Pull out the nozzle softly and use smooth cloth/sponge or toothbrush with kitchen liquid dish soap to clean the nozzle.



3. Clean the filter and regulator

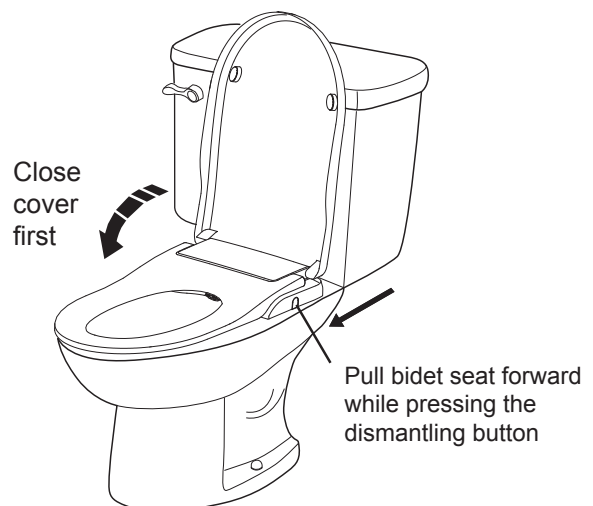
(If the water flow is lower than usual)

1. Turn off water supply, remove the white water hose and clean the filter screen.
2. Clean the regulator o-ring (See step 2 on page 5 to find how to remove and install the regulator o-ring).



4. Remove the main body

Close the cover. Push the dismantling button and pull the bidet seat forward as shown.

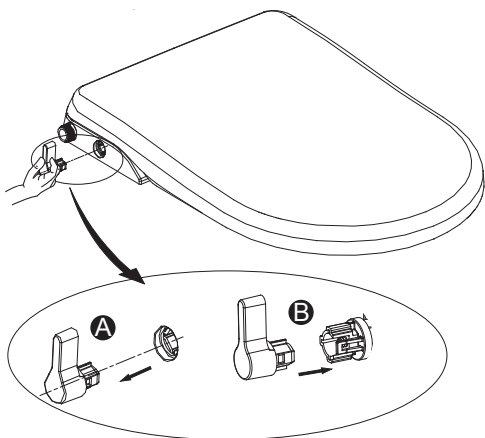


5 Product maintenance

1. Lever replacement

As per figure A, remove the old lever along the axis direction.

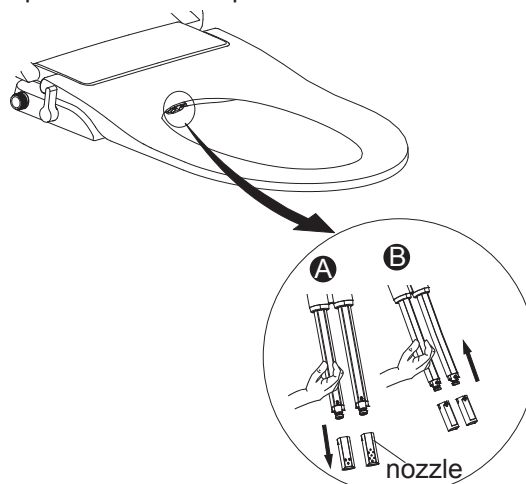
As per figure B, insert the new lever rib into the corresponding control valve slot. The installation is completed with a “click” sound.



2. Nozzle replacement

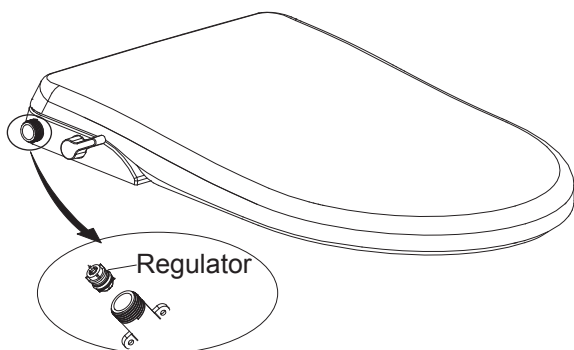
As per figure A, Pull out the tube and do not release then remove the old nozzle along the axis direction.

As per figure B, insert the new nozzle into the tube along the corresponding slot. The nozzle replacement is completed.



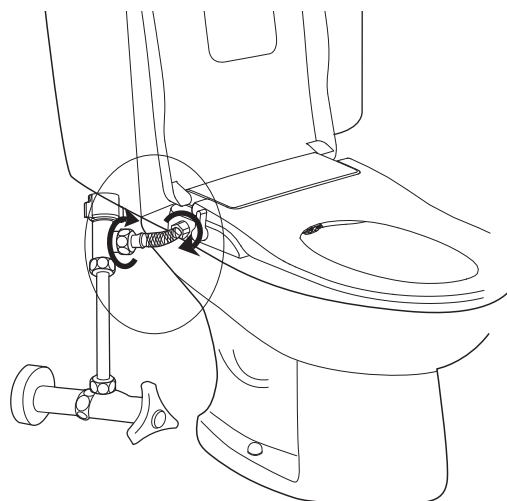
3. Regulator replacement

Rotate the lever forward. Remove the regulator from the inlet using needle nose pliers. Press the new regulator into the inlet tube. The regulator replacement is completed. Rotate the lever back to the vertical position.



4. Water hose leaking solution

If water leaks from either end of the water hose, tighten the nuts gently until leak stops.



6 Self Diagnosis and Specifications

Self Diagnosis and Trouble shooting

Status	Cause	Solution
Water is too low during WASH/BIDET	1. Low water pressure of the unit	During use, turn the lever forward or backward to highest setting
	2. Low water pressure of water supply	If the water supply pressure is too low, contact your local water utility.
No water comes out during WASH/BIDET	1. Water shut-off valve is turned off	Turn on the water shut-off valve
	2. Filter of T-shaped connector is clogged	Clean the filter of T-shaped connector
	3. Filter of water inlet hose is clogged	Clean the filter of water inlet hose
	4. Nozzle head is stuck	Take off and clean the nozzle head
	5. External water pressure is low	Increase external water pressure
Water dropping from bowl when using the unit	External water pressure is too high	The maximum water pressure of the unit is 110 PSI. If the water supply pressure is above this, contact your local water utility.

If any failure still occurs after above trouble-shooting, please contact local service.



Caution

Do not disassemble, repair or remodel the unit.

Specifications

Classification	Description
Model No.	EB-1000
WASH water flow	0.35 - 1.8 L/min
Feminine water flow	0.35 - 1.8 L/min
Backflow Prevention	Check valve, vacuum breaker
Water Supply	Direct from water pipes
Water Pressure Range	10 - 110 PSI
Dimensions	370 x 500 x 62mm
Weight	2.09kg

Warranty Record

Dear customer,

Thank you for choosing GenieBidet! If failure or damage occurs, please check the trouble shooting guide in this manual first. If the failure/damage cannot be fixed, please follow return instructions on the next page.

A. Related Info:

Customer	Name:		
	Address:		
	Tel.:		
Retailer	Name:		
	Tel.:		
Model No.		Series No.	
Date of Purchase		Warranty time	1 Year from the date of purchase

B. Notes about the warranty

1. Please make sure that the above info is completed.
2. This Warranty and invoice are important documents for product maintenance.
3. This warranty cannot be reissued. Keep it in a safe place.

C. See the following page for complete warranty details and return instructions

During warranty period, if product failure/damage occurs under normal operation according to the user manual, free repair will be provided.

GenieBidet Warranty

Your GenieBidet is warranted against defects in materials or workmanship for one (1) year from the date of original purchase. A defective product or defective parts returned to Ellegantz Quality Products Ltd will be repaired or exchanged for a Refurbished GenieBidet as determined by Ellegantz in their sole discretion. Ellegantz Quality Products will not charge for labor or parts in connection with warranty repairs or replacements. Ellegantz Quality Products is not responsible for the cost of removal, return and/or re-installation of products.

This limited warranty given by Ellegantz Quality Products Ltd covers all defects encountered in normal use of GenieBidet and does not apply in the following situations:

- 1) Loss of or damage to GenieBidet due to abuse, misuse, tampering, mishandling, improper packaging by you, alteration, modification and not following operating instructions.
- 2) Use of unauthorized or incorrect parts or supplies sourced from anywhere other than GenieBidet or Ellegantz authorized dealers or parts that cause damage to the GenieBidet.
- 3) Replacement of discolored or stained parts caused by use of chlorine, bleach, ammonia, and other chemicals, or abrasive cleaning supplies, oxidation or normal wear and tear.
- 4) Damage to or malfunction of the unit as a result of improper and negligent installation.
- 5) Damage or loss resulting from sediments or foreign matter contained in a water system.
- 6) Any and all damages to plumbing, walls, floors, ceiling, and personal properties resulting from water leaks or breakage. The product must be used at the user's own risk. Therefore, the owner hereby releases the manufacturer and distributor from any and all claims for damages where the above conditions exist.

No implied warranty, including any implied warranty of merchantability or fitness for a particular purpose applies to the GenieBidet after the applicable period of the expressed warranty or guarantee stated above, and no other express warranty or guarantee, except as mentioned above, given by any person or entity with respect to GenieBidet shall bind Ellegantz Quality Products Ltd or GenieBidet, (Some states and provinces do not allow limitations on how long an implied warranty applies, so the above limitations or exclusions may not apply to you if prohibited by law.) Ellegantz Quality Products Ltd or GenieBidet shall not be liable for revenues or profits, inconvenience, expense, for substitute equipment or service, or any other special, incidental or consequential damages. In no event shall any claim or recovery of any kind against Ellegantz Quality Products Ltd or GenieBidet be greater in amount than the purchase price of the product causing the alleged damage. Without limiting the foregoing, you assume all risk and liability for loss, damage or injury to you and your property and to others and their property arising out of use or misuse of, or inability to use, the GenieBidet not caused directly by the negligence of Ellegantz Quality Products Ltd or GenieBidet. This limited warranty shall not extend to anyone other than the original purchaser of the GenieBidet.

Return Policy: A GenieBidet seat which has been installed or used is non-refundable due to governmental regulations pertaining to personal hygiene products. Ellegantz Quality Products Ltd cannot accept product returns if the installation hardware kit has been opened or if other signs of use are detected.

How to obtain service:

To obtain repair service under this warranty, you must contact us to obtain an RMA (Return Merchandise Authorization) number. Proof of purchase in the form of a copy of your original receipt must accompany the returned unit for the warranty to be valid.

To obtain your RMA number and to receive return instructions or to speak with a customer service representative, call 1-647-800-1515 or email ellegantzqualityproducts@gmail.com.

Extra Installation Tips

1) This will not apply to most customers, however, if you happen to have a rigid water supply line to your toilet tank you will need to replace that with a flexible steel braided water supply hose which can be found at any hardware store, Home Depot, Lowe's etc. The addition of the "T" connector will make an existing "rigid" hose too long.

We recommend you purchase the same length flexible hose as your rigid line +/- an inch. It does not need to be exact because it's flexible, but too long may look unattractive.

2) There is a white rubber hose that is sealed in a plastic bag. Occasionally the rubber gasket will fall out of the hose end during shipping. Just make sure you put it back in place if yours fell out, or if you find it loose in the bag with the hose.

3) If you are not using the nuts, be sure to firmly push the two adapter plate anchors all the way into the two holes on your toilet bowl to ensure the adapter plate fits tightly to your toilet after tightening the stainless steel screws.

4) In most cases everyone is happy with the pressure that the cleaning jets put out. If for any reason you would like a stronger stream, please refer to page 6 in the instructions and it will explain how to remove the pressure regulator and dramatically increase the pressure.

For more photos and new installation tips and tricks please visit us at

www.geniebidet.com

at the top of the page follow **Installation Tips and Tricks**.

If you still need help, feel free to call us at 1-647-800-1515

Thank you for your purchase!

Dear Valued Customer,

First I want to sincerely thank you for your business and support, I understand without folks like you I do not have a business. This is something I do not take lightly.

I really hope everything turns out fantastic for you and our product is what you expected... my number one goal is your satisfaction! If you have any questions, needs, or issues, please do not hesitate to reach out to me on my personal email **Nicole@GenieBidet.com**. I'll make sure you get what you need and I'll give you the service you deserve.

If the product and service you've received has earned your approval, I would like to ask a personal favor. If you could leave me a product review on my Amazon product page, it would literally make my day. Great reviews are invaluable to sellers on Amazon. If for any reason you are not happy, before leaving a negative review, please email me and I will make sure we do whatever it takes to make things right and leave you knowing that I truly care.

Thank you again and enjoy your new product.

Sincerely,

Nicole Peters
GenieBidet